

# Michelle ten Pas

Curious UX designer and empathic team-player with a passion for innovation, new technologies and entrepreneurship



☑ michelle@tenpas.me





# Focus areas

UX Design & Strategy
Research & Development
Design Thinking | Design methods
Entrepreneurship | Sustainability

# Skills

Concept development
Co-creation | User research
User testing | Journey mapping
Wireframing | Prototyping
Business planning | Research

# Tools

MS Office

Adobe CS ( XD | Ai | Id | Ps | Pr )

Sketch | Marvel | Miro

Arduino | Unity | Processing

SPSS | LaTeX

Basis HTML, CSS, JS, C#, C++

### Languages

English - fluent (TOEFL iBT 110)

Dutch - fluent (native)

German - fluent (native)

French - advanced

Danish – basic

# Achievements

Winner Graduation Project Award of Creative Technology, Jan 2016 | Winner Pitch Prize, Audience Prize & Expert Jury Prize, EduChallenge 2016 | Second Prize (Master Project), DTU Green Challenge 2019

# Work experience

#### **IBM**

Cito

Amsterdam, NL Since 2021

# **R&D Specialist**

Arnhem, NL 2020-2021 Concept development, co-creation and user testing of prototypes for educational measurement and assessment

Improving clients' customer experiences in various industries

through UX strategy, design & research and design thinking

# Technical University of Denmark

Lyngby, DK 2018 - 2019

### **Teaching Assistant**

Assisting in different design and business courses in the departments of DTU Management Engineering and DTU Mechanical Engineering

Associate User Experience Consultant

#### Clio

Copenhagen, DK 2018

# **Master Thesis Student**

Designing the user experience of an Al-based writing guide to enhance differentiation in primary education. Focus on concept development, prototyping and user testing. Grade: 12/12

# Create Tomorrow

Enschede, NL 2016 - 2017

### Officer External Affairs & ICT

Organizing the world's largest student think tank at the University of Twente. Responsible for acquisition of partners, branding and website maintenance

### Education

### Technical University of Denmark

Lyngby, DK 2017 - 2019

# **MSc Design and Innovation**

Courses in Interaction and UX Design, design methods, entrepreneurship

Design Research Internship at Ulsan National Institute of Science and Technology (South Korea)

# University of Twente

Enschede, NL 2012 - 2016

# BSc Creative Technology (cum laude)

Specialization: Smart Technology.

BSc Thesis: "Implementing Eye-Tracking in Preschool

Assessment" at Cito (NL), Grade: 9/10.

Exchange semester: City University of Hong Kong

Minor: Innovation & Marketing at Erasmus University Rotterdam

2016 - 2017

Premaster program Educational Science & Technology

MSc Honours program "Change Leaders"

# Volunteering and extracuricular activities

2020 **Volunteer** | Mudita Foundation Eco-School, Myanmar

2019 **Volunteer** | Trampoline House (Community center for refugees)

2017 - 2019 President & Board member | Hypatia - Women in Engineering

2012 - 2017 **Committee work and Board member** | Various associations, University of Twente

Since 2013 Participant in various hackathons, design challenges and summer schools